

HAWKER BEECHCRAFT GLOBAL CUSTOMER SUPPORT.

# DEDICATED TO YOUR AIRCRAFT AND TO YOUR SUCCESS.

“The real value in the Hawker we purchased is the relationships that come with it. This is absolute customer dedication, and another example of the simply stellar support we have received post-delivery on this aircraft.”

—Eric Norber, Founder and Pilot of ELJ Aviation



## LOWER OPERATING COSTS. INCREASED VALUE. ENHANCED OWNERSHIP.

As lightning struck and an AOG threatened to cancel a critical mission, ELJ Aviation founder and pilot Eric Norber learned firsthand how the Hawker Beechcraft Global Customer Support team defines commitment. Field service representative Tim Mau orchestrated Hawker Beechcraft Services and RDO engineering resources to find a solution for Mr. Norber that others would have called impossible. Working through the night, the GCS team had the aircraft ready for dispatch—on time—by sunrise.



**GLOBAL CUSTOMER SUPPORT**  
**SUPPORT PLUS™**  
**PARTS & DISTRIBUTION**  
**HAWKER BEECHCRAFT SERVICES**  
**TECHNICAL SUPPORT & PUBLICATIONS**

**Hawker** Beechcraft

READ THE WHOLE STORY IN *FLIGHTPATH* MAGAZINE  [FlightPath.HawkerBeechcraft.com](http://FlightPath.HawkerBeechcraft.com)

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