

Hawker Beechcraft Corporation (HBC) Supplier Payment Inquiry FAQs

What is the purpose of the HBC Supplier Payment Inquiry portal?

The purpose of the Supplier Payment Inquiry portal is to provide Suppliers with visibility to all of their receivables from all divisions of Hawker Beechcraft.

Why did HBC decide to utilize the HBC Supplier Payment Inquiry portal?

HBC decided to utilize the HBC Supplier Payment Inquiry portal to complete the Hawker Beechcraft vision for pursuing Lean enterprise while providing exemplary customer service to our Suppliers. By providing increased visibility to receivables, the Supplier is able to view any invoices they create for Hawker Beechcraft during all stages of the payment process.

What are the benefits for Suppliers?

The advantage of the HBC Supplier Payment Inquiry portal is full visibility to both outstanding receivables as well as previous payments from Hawker Beechcraft. By allowing Suppliers to view what status the receivable is in through the payment process, Suppliers will have a much better tool to forecast incoming cash. This tool will eliminate the amount of time Suppliers spend sending payment inquiries as well as allow Suppliers to view the information as the need arises.

What is Hawker Beechcraft's expectation of suppliers when using the Supplier Payment portal?

Hawker Beechcraft expects active participation from the suppliers in effectively using the HBC Supplier Payment Inquiry portal. Suppliers should monitor the accounts they have with Hawker Beechcraft to identify and resolve any issues in a timely manner.

Does this replace any service I am already receiving from Hawker Beechcraft?

Yes, you will no longer need to contact Accounts Payable in that you will be able to obtain all of the same information you currently receive from Accounts Payable on this new portal.

How soon will I see my invoice on the Supplier Payment portal after I submit it?

Invoices will appear on your account within 7 business days after they have been received by Hawker Beechcraft.

Is the same process used for Spares and HBS as is used for HBC Production?

Yes, the process will be the same.

Do suppliers have to acknowledge the Supplier Payment List like we do on the Doc List side?

No, there is currently not a requirement for acknowledgement of Supplier Payment data.

Are there any payments not listed on this portal?

Yes, this portal only includes items paid during the last rolling 24 months.

Are there any invoices waiting to be processed not listed on this portal?

Yes, items currently billed to Hawker Beechcraft Services that have not been processed will not show on the portal. HBC plans to add these items to the portal at a later date.

How do I sign up and request access for the Supplier Payment portal with HBC?

Follow the instructions in the HBC Supplier Payment Inquiry Visual Guide.

Who do I contact with questions for the HBC Supplier Payment Inquiry website?

Email HBC Supplier Payment Inquiry at Payment_Inquiry@hawkerbeechcraft.com.